August 2019
Monthly Review

<table>
<thead>
<tr>
<th></th>
<th>Hart</th>
<th>St Cloud</th>
<th>Poinciana</th>
<th>BVL</th>
<th>West Osceola</th>
<th>Kenansville</th>
</tr>
</thead>
<tbody>
<tr>
<td>Circulation</td>
<td>25,501</td>
<td>31,618</td>
<td>14,631</td>
<td>10,410</td>
<td>18,461</td>
<td>308</td>
</tr>
<tr>
<td>Visitors</td>
<td>25,264</td>
<td>14,172</td>
<td>14,133</td>
<td>8,466</td>
<td>14,615</td>
<td>116</td>
</tr>
<tr>
<td>Computer Sessions</td>
<td>6,480</td>
<td>2,705</td>
<td>3,817</td>
<td>2,940</td>
<td>1,765</td>
<td>32</td>
</tr>
<tr>
<td>AWE Computer Sessions</td>
<td>n/a</td>
<td>1,526</td>
<td>n/a</td>
<td>1,475</td>
<td>n/a</td>
<td>n/a</td>
</tr>
<tr>
<td>Programming</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>Onsite, In-Community,</td>
<td></td>
<td></td>
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<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>and Schools</td>
<td>n/a</td>
<td>n/a</td>
<td>n/a</td>
<td>n/a</td>
<td>n/a</td>
<td>n/a</td>
</tr>
<tr>
<td>Events:</td>
<td>61</td>
<td>53</td>
<td>46</td>
<td>43</td>
<td>35</td>
<td>n/a</td>
</tr>
<tr>
<td>Attendance:</td>
<td>829</td>
<td>1,641</td>
<td>846</td>
<td>942</td>
<td>763</td>
<td>n/a</td>
</tr>
</tbody>
</table>

*Does not include electronic resource circulation

System stats at a glance
- Electronic Resource Circulation for the month was 13,063, a 15% increase over 2018
- Visitors to the Libraries for the month totaled 76,766
- The Library held 238 events attended by 5,021 persons
- Computer sessions at the networked public computers numbered 17,739
- Wi-Fi sessions numbered at Hart Memorial, St. Cloud, Kenansville, BVL and Poinciana Libraries totaled 114,506
- 1,243 persons registered for full-service Library cards and 117 registered for eCards
- 10,773 holds were placed on Library materials
- Self-Check-Outs numbered 19,655 resulting in 20% of print circulation
- Total circulation for August was 113,992, a 3% increase over 2018

Highlights

cloudLibrary Launch
On August 21, the Library launched a new service for eBooks and eAudio, cloudLibrary from bibliotheca. This new service offers a twist on the typical digital platform with cloudLink, a virtual lending link between all Florida libraries subscribing to cloudLibrary. If we don't have a particular title, and one of our linked libraries in the Florida consortium has it available, our patrons can check out this title and we will receive the boost to our
statistics without having to expend the extra collection funds. This is also a boon for our older or back-catalog titles as they will also be available to other Florida libraries for checkout. We will be winding down with Overdrive at the end of this year and transferring content to cloudLibrary in addition to buying new content for cloudLibrary and having the titles appear in our Polaris catalog. cloudLibrary has a very convenient to use app that makes searching and checking out a breeze, plus an option to create a virtual library card within the app that can be used for checking out at any library.

Wild About Reading Outreach
The staff at the St. Cloud Library arranged an amazing outreach at Wild Florida, an Osceola-based adventure park featuring airboat rides, animal encounters, and, of course, alligators! On August 3, Wild Florida provided free park entrance to anyone presenting their Osceola Library card. Staff from the St. Cloud Library was on hand to promote Library services and resources with raffle baskets, puppet shows, giveaways based on the Nocturnal book series, and more. The St. Cloud Friends of the Library were also there to raffle off book bags filled with supplies, and sponsored a magician and face painter for families. Over 300 people enjoyed the festivities.

International Festival
The Buenaventura Lakes Library hosted a very successful branch-wide program with its International Festival on Saturday, August 3. The branch transformed into a Mercado of crafts and food from all over the world. Staff adopted a country, many based on their own cultural heritage, and decked out poster boards with history, photos, and language lessons. They also featured local delicacies and fun crafts, including a sporran pouch for Scotland, cannoli and Murano glass for Italy, tembleque pudding and paper coqui for Puerto Rico, and beaded bracelets and rice for Jamaica. The space was filled with music and dance from local artists demonstrating the Hula, Colombian Cumbia, Belly Dance, and traditional Haitian music. Teen Ambassadors and the Friends of the Library were also celebrating cultures of the world. The event was sponsored in part by the Kissimmee Utility Authority and the Buenaventura Lakes Friends of the Library. This was a very successful program that connected with the Buenaventura community with attendance reaching 340 people and was also a great team effort by the staff at the Buenaventura Lakes Library.

Career Online High School Update
Last year, the Osceola Library System was selected by the State Library of Florida to participate in the Career Online High School program. The Library received a total of 25 scholarships to provide to Library card holders, who met very stringent requirements, a chance to participate in the no-cost-to-them program which awards full high school diplomas through virtual classes and mentorships in addition to career training. Of those 25 scholarships, we currently have 20 active students who are working toward their high school diplomas and five of those are almost finished! Some of the students who were awarded scholarships had completed most of the credits needed for graduation, but life interrupted, as it has a way of doing, and they were able to transfer those credits to the Career Online High School. Now they are well on their way to securing a diploma and starting a new chapter of their lives. In fact, our “most senior” student is 59 years old. We will have more stories to share with you about this fantastic program that represents a new and exciting area of Library service, and that will hopefully find a way to continue even though it has been struck from next year’s State of Florida budget.
Gallery

ABOVE: Wild About Reading Outreach. Teen Ambassadors performed a puppet show (LEFT). Winner of the book bag giveaway (RIGHT).

ABOVE: International Festival at the Buenaventura Lakes Library. Traditional dress and dancing livened up the Library.
BELOW: International Festival at the Buenaventura Lakes Library. Countries from around the world are showcased.