

April 2021 Monthly Review

	Hart	St Cloud	Poinciana	BVL	West Osceola	Kenansville
Circulation	15,018	16,925	7,889	5,578	13,757	255
Visitors	11,533	5,983	2,235	4,647	5,617	88
Computer Sessions	59,850	13,576	34,251	14,571	17,705	3,895
AWE Computer Sessions	N/A	146	N/A	423	N/A	N/A
Programming Virtual, Onsite, In-Community, and Schools	Events: 23 Attendance: 205	Events: 26 Attendance: 630	Events: 24 Attendance: 202	Events: 25 Attendance: 278	Events: 19 Attendance: 197	Events: n/a Attendance: n/a

System Stats at a Glance

- Virtual Circulation totaled 16,405 checkouts or sessions
- Patrons used study rooms 633 times
- Staff performed 39 notary services
- 13,090 in person and 165 virtual Reference questions were answered
- 47 volunteers donated 236 hours of service
- Staff completed 34 requests for 3D printed items
- 586 persons registered for full-service Library cards and 107 registered for eCards
- 7,657 holds were placed on Library materials
- Staff facilitated 126 Curbside Pickups
- Call Center received 3,140 phone calls
- Patrons use of checkout stations totaled 14,591, accounting for 44% of in-library checkouts
- Total circulation for April was 75,827

Highlights

Full Service Hours Resume

The Osceola Library System resumed full hours of operation on Monday, April 5. The current schedule is Monday to Thursday, 9am to 9pm; Friday and Saturday, 9am to 6pm; and Sunday, 12pm to 6pm. The Kenansville Library resumed full service hours in September 2020. The Library reopened May 8, 2020, with limited hours after a 7-week closure, increasing to offer Saturday hours in September 2020, and now in April is at its pre-pandemic operating schedule. In-person programming has resumed at all Libraries, including Storytime at the Park located at the Lakefront Park in partnership with the City of Kissimmee, English as a Second Language for Beginners, regular storytimes, and computer classes in English and Spanish.

TechCentral Opening

The much-anticipated opening of the Osceola Library System's creative space, TechCentral, finally arrived on Saturday, April 17. The space features VR stations, a Mac lab, sewing studio, photography studio, video equipment, and a sound recording room all designed to support collaborative use, individual study, and Library programming focusing on introductory skill building and personal development for ages 12 and up. It is available for personal reservations by Library cardholders. Classes and workshops will be scheduled to help patrons explore their creative passions with talented and creative staff leading the way.

Storytime at the Park Launch and the Expansion of Limited In-Person Programming

The Library leaped back into in-person programming with a partnership for Storytime at the Park at the Lakefront Park. In partnership with the City of Kissimmee, children and their grownups brought their blankets and towels to bask in the spring sunshine, listening to stories and shaking their sillies out with fun movement exercises. The Ready to Work series was revived for in-person engagement, as was English as a Second Language for beginning learners, Citizenship prep, and introductory computer classes in Microsoft Word in English and Spanish. TechCentral featured workshops in Photo Editing and Photography basics.

One Book, One Community Outreach

Visitors to the Downtown St. Cloud Monthly Market were invited to immerse themselves in this year's featured One Book, One Community Program book, *Home Sweet Motel* by Chris Grabenstein. Library staff dressed as tacky tourists and invited people to take a moment to escape in our tropical photo booth. They shared information about Florida tourism and Library services offered by Osceola Library System. To promote our on-demand 3D printing, staff gave away 3D printed "old fashioned" hotel keychains embossed with the Library's logo.

Staff spoke with 250 people and issued 19 new Library cards. Fifty-four children took home a copy of *Home Sweet Motel*, compliments of the Orlando Sentinel, and a kit to create their own leis. In addition to the book, children were given a hotel room keycard, which they are able to bring to their Library branch for a chance to win a Summer Fun Pool Prize.

Girl Scouts' Library Love Patch

The Girl Scouts of Citrus Council recognized National Library Week by developing a new Patch program. The Library Love patch is designed to educate Girl Scouts about all the services and resources the local Library provides to the community. Activities to earn the Library Love patch is based on the age levels within the Girl Scouts program and includes getting a Library card, learning about the different collections and services, practicing research skills, and reading about important women through the Library's biography collection. The Library has enjoyed a wonderful partnership with the Girl Scouts in support of girls and young women finding empowerment through knowledge and service.

Lit Mag Winners' Reception

The Library feted the winners of the Lit Mag writing contest whose works appear in both a published and BiblioBoard collection. The Zoom reception featured the teen and tween winners reading their works aloud and the reception was opened by guest judges and local authors Vivi Barnes and Nina Moreno discussing how to be an effective creative writer. Before the Zoom reception began, the kids had a great dialogue about the books they have been reading and were supportive of each other's writing, giving praise in the chat box about how much they liked each other's work. Lit Mag continues to delight and surprise each year with the contributions of such talented and inspirational teens and tweens.

Gallery



ABOVE: TechCentral had its Grand Opening ceremony on April 17. LS&S CEO Todd Frager, Chief Library Officer Jennifer Giltrop, Osceola Commissioner Chairman Brandon Arrington, Osceola County Commissioner Cheryl Grieb, Osceola County Commissioner Viviana Janer, and the members of the Library Advisory Board also attended the opening.



ABOVE LEFT: In-person programming slowly returns to the Libraries, beginning with a partnership with the City of Kissimmee to provide Storytime at the Park.

Staff dressed up as tourists at the One Book One Community Outreach (BELOW RIGHT) and gave out exclusive Osceola Library hotel keychains (**BELOW LEFT**) inspired by the program's chosen book, *Home Sweet Motel* by Chris Grabenstein. Children who completed an Osceola Library Hotel Room Card and brought it to their local branch were able to enter for a chance to win summer-themed prizes (**ABOVE RIGHT**).

