

FISCAL YEAR 2021 OCT. 2020 – SEPT. 2021

May 2021 Monthly Review

	Hart	St Cloud	Poinciana	BVL	West Osceola	Kenansville
Circulation	16,380	17,559	8,136	5,522	13,658	220
Visitors	12,034	6,063	2,343	4,628	6,133	119
Computer Sessions	65,400	13,770	31,811	15,418	18,134	3,438
AWE Computer Sessions	N/A	226	N/A	408	N/A	N/A
Programming Virtual, Onsite, In- Community, and Schools	Events: 39 Attendance: 364	Events: 37 Attendance: 785	Events: 37 Attendance: 230	Events: 21 Attendance: 292	Events: 18 Attendance: 228	Events: n/a Attendance: n/a

System Stats at a Glance

- Virtual Circulation totaled 16,956 checkouts or sessions
- Patrons used study rooms 610 times
- Staff performed 23 notary services
- 13,016 in person and 129 virtual Reference questions were answered
- 39 volunteers donated 319 hours of service
- Staff completed requests for 19 3D printed items
- 549 persons registered for full-service Library cards and 115 registered for eCards
- 6,991 holds were placed on Library materials
- Staff facilitated 92 Curbside Pickups
- Call Center received 3,200 phone calls
- Patron use of checkout stations totaled 14,434, accounting for 44% of in-library checkouts
- Total circulation for May was 78,431

Highlights

Spot the Book

The Osceola Library System launched a countywide reading initiative called Spot the Book, similar to the One Book, One Community concept. The Library asked kids and grownups to read *City Spies* by James Ponti, featured in last year's Sunshine State Young Readers program, then answer trivia questions, attend virtual programs, and complete a scavenger hunt for a chance to earn tickets toward prize drawings in conjunction with a live author chat with James Ponti on June 12. Featured programs included Spy School 101 with the International Spy Museum and a how-to magic workshop. To promote, we created a fun video and a photo series of staff and local VIPs unable to put *City Spies* down!

Partner in Education Award

Osceola School District presented the Osceola Library System an award for being an excellent Partner in Education. The Library and School District have deepened their connection through the regular scheduling of the District's READ Bus, which supports early literacy for kids 0-4, and for continuing to host the in-person Learn 2 Read program, designed to teach literacy skills to parents and young children.

International Conference Presentation

Library staff presented at the Surrey (Canada) Teacher Association Conference on the topic of how to keep kids engaged in reading and on grade level during the pandemic. Lisa Jones, West Osceola Youth Librarian, was joined by author Sarah Scheerger (Sunshine State Reader *Operation Frog Effect*) and school librarian Chardae Duffy in a presentation entitled "Keeping Kids Reading: Social-Emotional Learning in Classrooms and Libraries" to 70 virtual attendees. Lisa promoted Library resources as a pathway to improve engagement, citing services such as Book Bundles, eCards, Teen READBox, and virtual programming as lifelines to make reading accessible and fun. Lisa was invited to present at the STAC conference based on a similar presentation in February to the California School Librarian Association conference.

Career Online High School Launch

The Library launched the Career Online High School (COHS) program on May 17. The program offers an accredited high school diploma and career certificate for Osceola residents 19 years and older who have some high school courses completed. The program is funded through CARES Act dollars provided by Osceola County BoCC as has the necessary technology – hotspots and Chromebooks -- for any COHS student. In the first week of its launch, 9 students had already enrolled in the prerequisite review part of the COHS admission process.

Gallery



To launch our countywide reading challenge, Spot the Book, Library staff created a promo video and took photos of different officials in the county and local schools who also couldn't put the book down. These officials included but weren't limited to Dr. Chundra Evens, Assistant Superintendent for High School Curriculum (ABOVE LEFT); Community Relations staff (ABOVE RIGHT); Ms. Terry Castillo, School Board Member for District 1 (BOTTOM LEFT); and Mr. Julius Melendez, School Board Member for District 2 (BOTTOM RIGHT).





LEFT and BELOW: Osceola School
District presented the Osceola
Library System an award for being an
excellent Partner in Education. Our
Youth Librarian from the West
Osceola Library, Lisa Jones,
accepted the award on the Library's
behalf.





LEFT: The Library partnered again with Career Online High School (COHS) to offer patrons the opportunity to earn an accredited high school diploma online. The program launched May 17 and nearly immediately had 9 students working on their prerequisite requirements for the process.