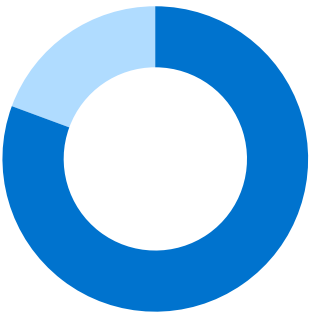
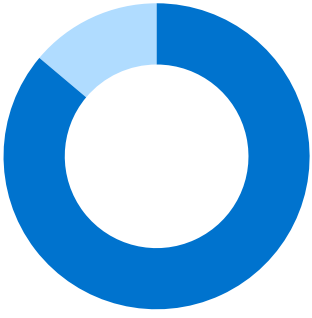





Monthly Report October 2022

Fiscal Year Oct. 2021 - Sept. 2022

Location	Print Circulation	Visitors	Computer Sessions (including WiFi)	Programming
Hart Memorial	18,753	21,390	85,200	60 Events & Activities, 914 Participants
St. Cloud	24,999	10,215	22,348	60 Events & Activities, 1,156 Participants
Poinciana	10,209	9,753	34,038	57 Events & Activities, 1,008 Participants
Buenaventura Lakes	5,803	5,766	22,510	48 Events & Activities, 733 Participants
West Osceola	14,313	13,179	32,313	60 Events & Activities, 1,362 Participants
Kenansville	157	75	2,929	N/A

System Stats at a Glance

Total Circulation <h1>92,096</h1>	Circulation  <ul style="list-style-type: none"> Print: 74,234 Virtual: 17,862 	New Card Registration  <ul style="list-style-type: none"> Cards: 1,023 eCards: 165
Holds Placed <h1>6,791</h1>	Phone Calls to Call Center  <h1>4,161</h1>	TechCentral <ul style="list-style-type: none"> Visits: 107 3D Prints Processed: 52
Study Room Uses <h1>770</h1>	Room Reservations <h1>181</h1>	Notary Visits  <h1>36</h1>
	Reference Questions  <h1>10,727</h1>	Volunteering <ul style="list-style-type: none"> Volunteers: 65 Hours Donated: 579
	Storytimes <ul style="list-style-type: none"> Storytimes Held: 73 Attendees: 1,714 	

FEMA establishes DRC after Ian

The Osceola Library System is hosting the Federal Emergency Management Agency at the Hart Memorial Library as they provide assistance to the community in the aftermath of Hurricane Ian. The Hart Memorial Library serves as a Disaster Recovery Center (DRC) in times of disaster or emergency. FEMA, along with the Small Business Administration and several local and state agencies that administer relief or aid for citizens in need, has set up in two large meeting rooms and should be in place for the next two months. Mobile Registration Intake Centers (MRIC) are due to open at the BVL, St. Cloud and Poinciana Libraries in the coming month to help provide greater local access to agencies to distribute aid.

Narcoossee Express Locker opens

The Osceola Library System launched new service in the Narcoossee area with the installation of an Express Locker for holds pick up and materials return. The Locker is located at the Narcoossee Community Center, a County park facility in the growing suburbs between St. Cloud and Orange County. Commissioner Ricky Booth was on hand for the ribbon cutting that also featured storytime, a face painter and interactive STEAM games. The Express Locker is funded by a Library Services and Technology Act grant and a second locker is due to launch in Reunion on the west side of the County. That locker is located outside a new fire station situated on one of the busiest roads in Osceola County near Champions Gate and Poinciana.

Spooky events draw big crowds

People of all ages were looking for a frightfully fun time and found it at the Library! In partnership with the Osceola Historical Society, the Kissimmee Ghost Tour took 42 patrons on a stroll through downtown after dark to hear spine-chilling local lore. Another after-hours family event, Hart Memorial's Spooky Spooktacular was themed to Heroes and Villains and 201 kids and grownups enjoyed tricks, treats and other ghoulish delights. West Osceola's after-hours Spooky Spooktacular was a big hit with its theme of "It's Just a Bunch of Hocus Pocus" featuring a visit from the Sanderson Sisters. 167 people attended. Spooky Spooktaculars were held at all locations in addition to Not-So-Spooky Storytimes for the little ones and a Murder Mystery Mayhem themed to Horror at Homecoming for teens at the Hart Memorial Library.

New Hotspot for outdoor WiFi debuts

The BVL Library debuted a new service with the grand opening of the Hotspot, an outdoor pavilion with strong WiFi accessible around the clock. Championed by Osceola County Commissioner Viviana Janer, the Hotspot features countertops with electrical outlets and USB ports, a large fan for cooling on those hot summer evenings and stools and benches for collaboration and individual study. The space is ADA accessible and has become a popular hangout for local youth.

Other October highlights:

Hurricane Ian CIC staffing: Library staff were called to serve in the Citizens Information Center in the lead up to, during and aftermath of Hurricane Ian. In total, Library staff contributed 507 hours of service.

Friends' book sale in West Osceola: Book sales returned to the West Osceola Library after years of hiatus. The Friends of the Library earned an impressive \$400 during the one-day sale with plans for the book sale to return in the New Year.

Charging Station donations: The Information Technology Disaster Resource Center donated charging stations to all the libraries in an effort to ensure that local recovery efforts for disaster-affected citizens included the ability to keep important communication devices charged up.

New recording studio window: TechCentral's evolution continued with the addition of a window joining the Recording Studio and a recording space next door. Now technician and artist can view each other while creating great art.

Museum Art Kits roll out: The Rolling Museum of Art kits arrived at the Hart Memorial, Poinciana and West Osceola libraries. The Fall 2022 kits feature a project for the whole family to enjoy and YouTube videos for demonstration.

Hispanic Heritage Music and Art Festival: Poinciana Library hosted talented musicians and artists as they shared their craft in celebration of Hispanic Heritage Month.



Above and Left: The Hotspot debuted at the BVL Library. Commissioner Janer and Library and County staff celebrate the opening of the outdoor workspace featuring WiFi and café seating.

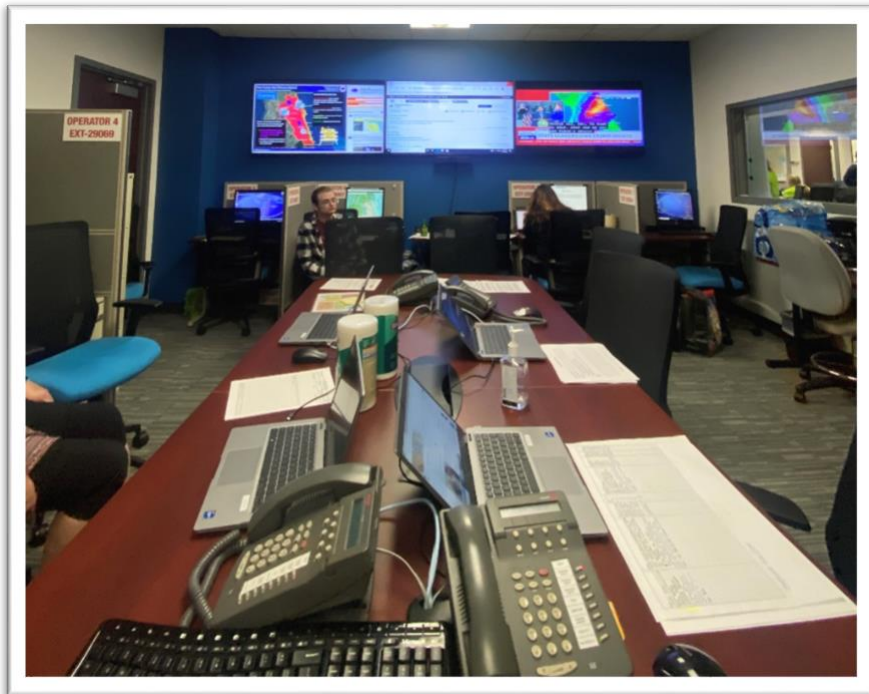
Right: The Express Locker service launched at the Narcoossee Community Center with Library and County staff, featuring Commissioner Ricky Booth, on hand to celebrate with a ribbon cutting and storytime.





Left: Kids enjoy a dance party at Hart Memorial's Halloween event while **(Below)** the Sanderson Sisters cook up a frightfully good time at the West Osceola after-hours event.





Left: A behind the scenes look at the Citizens' Information Center where Library staff spent over 500 hours during Hurricane Ian answering questions about County services before, during and after the storm.



Above and Left: The Poinciana Library brought together artists and authors over music and snacks to highlight the culture and traditions of Hispanic arts and music. This library-wide event featured performances, author signings and artist showcases.