

Monthly Report November 2022

Fiscal Year Oct. 2021 - Sept. 2022

Location	Print Circulation	Visitors	Computer Sessions (including WiFi)	Programming
Hart Memorial	15,552	15,552	82,495	47 Events & Activities, 649 Participants
St. Cloud	20,774	8,336	17,753	52 Events & Activities, 1,075 Participants
Poinciana	8,160	7,594	28,074	39 Events & Activities, 758 Participants
Buenaventura Lakes	5,111	4,876	19,727	46 Events & Activities, 728 Participants
West Osceola	12,764	11,891	25,905	51 Events & Activities, 1,367 Participants
Kenansville	131	62	1,800	N/A

System Stats at a Glance

Total Circulation

80,148

Circulation

Print: 62,547
Virtual: 17,601

New Card Registration

Cards: 667
eCards: 148

Holds Placed

5,513

Phone Calls to Call Center

3,072

TechCentral

Visits: **75** 3D Prints Processed: **71**

Volunteering

Volunteers: **50** Hours Donated: **362**

Study Room Uses

614

Room Reservations

171

Notary Visits

20

Reference Questions

5,706

Storytimes

Storytimes Held: **57** Attendees: **1,068**

Reunion Express Locker opens at Fire Station #73

The Osceola Library System launched the second Express Locker with a locker located outside the Reunion Fire Station in the southwest part of the County. The locker launch was in conjunction with an open house at Fire Station #73 where patrons enjoyed free food and fire safety demos and the opportunity to test out the new locker and get a library card. Commissioner Choudhry was on hand for the big reveal of the lockers the crowd and Positively Osceola featured the locker launch in their social media.

As a lead up to the launch, Library staff have provided storytimes and technology tutoring for several months. Storytimes at the Reunion Locker had its highest attendance yet in November. There have been 17 checkouts, 22 holds and 32 returns since the launch on November 19. The Reunion locker is the second locker installed this year. The Express Lockers are funded by an LSTA grant through the Florida Division of Library and Information Services.

Select libraries serve as voting places

Early voting began October 21 and ended on November 6, with the general election held on November 8. The Supervisor of Elections has chosen Library locations as convenient community hubs for voting, a partnership that has extended over many years. The West Osceola Library supports early voting in its multipurpose room and the BVL, St. Cloud and Poinciana Libraries are polling places for Election Day. 4700 used the West Osceola Library for early voting and 1,355 people chose to vote at the libraries on Election Day.

FLOW Bus brings essential services to Poinciana

Finding time to visit government offices to wait in line for critical documents can be burdensome for working families. That's why the Library partnered with the Florida Highway Safety and Motor Vehicles department to bring the Florida Licensing On Wheels (FLOW) Bus to the Poinciana Library. The FLOW team helped 25 citizens with things such as driver's license renewal and vehicle registration while parked in the Library's parking lot.

Volunteer Fair provides important connections

Connecting with the community was never so easy! The West Osceola Library hosted several local organizations looking for a few good people to help make a difference in the community. Representatives from Help Now Osceola, Osceola Friends of the Library, Florida Native Plant Society and more were available to chat with adults about donating their time to a great cause. 22 people made connections and more volunteer fairs are planned in the next year with the Library.

Other November highlights:

Closing for Hurricane Nicole: All Osceola Libraries closed for a ½ day on Wednesday, November 9, and all day on Thursday, November 10 only one month after Hurricane Ian set its sights on Central Florida.

MRIC units at branch libraries: State emergency management personnel installed mobile registration intake centers at the BVL, Poinciana and St. Cloud Libraries to facilitate more service point for those affected by Hurricane Ian.

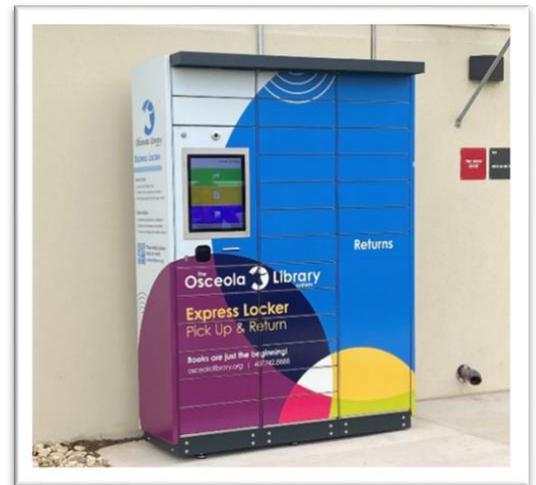
94 Years of Magic: West Osceola is located on the border of the most magical place on earth so they naturally celebrated Mickey's birthday with 25 of his best friends at this fun family program.

Florida Author Fest: 147 people attended the St. Cloud Library's Florida Author Fest that featured writers from all genres available for chatting about, signing and selling their collections.

Accidental Art: This fun program challenged participants to create some "happy accidents" or their own masterpiece, inspired by TV artist Bob Ross. 40 people participated and the results were featured in a Tiny Art show at the St. Cloud and West Osceola Libraries.



Above: Local authors Megan Grooms and Linda Zern set up tables at the St. Cloud Library for the Florida Author Fest.



Left and Above: Commissioner Choudhry and friends helped launch the Express Locker at the Reunion Fire Station.



Above and Right: West Osceola's Volunteer Fair connected community organizations with people wanting to donate their time to a good cause.