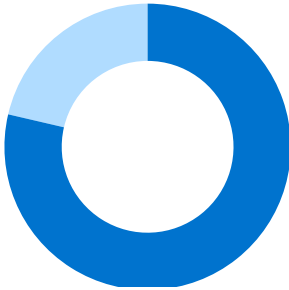
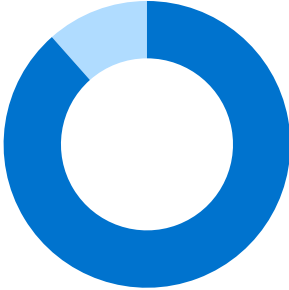








Monthly Report September 2023

Fiscal Year Oct. 2022 - Sept. 2023

Location	Print Circulation	Visitors	Computer Sessions (including WiFi)	Programming
Hart Memorial	17,191	17,062	73,367	65 Events & Activities, 708 Participants
St. Cloud	24,828	10,855	21,554	67 Events & Activities, 1,550 Participants
Poinciana	9,198	10,072	32,042	58 Events & Activities, 960 Participants
Buenaventura Lakes	5,685	6,226	21,776	53 Events & Activities, 1,082 Participants
West Osceola	14,031	11,250	27,755	68 Events & Activities, 1,374 Participants
Kenansville	97	75	3,265	N/A
Narcossee	221	18	N/A	N/A
Reunion	28	10	N/A	N/A

System Stats at a Glance

Total Circulation 90,640	Circulation  <div style="display: flex; flex-direction: column;"> <div>Print 71,279</div> <div>Virtual 19,361</div> </div>	New Card Registration  <div style="display: flex; flex-direction: column;"> <div>Cards 1,318</div> <div>eCards 172</div> </div>	
Holds Placed 6,750		Phone Calls to Call Center  3,250	TechCentral <div style="display: flex; justify-content: space-around;"> <div>Visits 260</div> <div> 3D Prints Processed 104</div> </div>
Study Room Uses 1,235	Room Reservations 321	Notary Visits 38 	Reference Questions  10,117
		Volunteering <div style="display: flex; justify-content: space-around;"> <div>Volunteers 103</div> <div> Hours Donated 547</div> </div>	Storytimes <div style="display: flex; justify-content: space-around;"> <div>Storytimes Held 85</div> <div> Attendees 2,435</div> </div>

Show Your Card, Osceola

In September, the Library launched Show Your Card, Osceola. This program aims to drive both economic activity and library use by engaging with businesses to feature a discount program for Osceola Library card holders. 20 businesses participated, ranging from restaurants and music lessons to theme parks and tattoo parlors. The program was a success for both the Library and local businesses. The Club Pilates studio in Celebration provided 13 free classes to card holders and Veracity Research had two clients sign up and, according to the owner, "It may not seem like much but it's a good number due to the type of service I provide ... very pleased with the results!" The Library issued 1427 Library cards in September which is the most cards issued in one month since August 2018.

LibCal- new for events and reservations

A new system for viewing Library events and making reservations for rooms and equipment debuted this month. LibCal enables Library users to easily check for events happening at their local branch with a customizable calendar view and enables a user-friendly reservation system for meeting rooms where availability is shown by branch, room and hour. LibCal also allows for enhanced uses of TechCentral's technology and the unique services provided by Librarians by allowing for reservation of equipment, notary appointments and research services.

Library Card Sign Up Month

The Library commemorated Library Card Sign Up month with successful card drives and outreaches. Library staff visited with partners at the Adult Learning Center of Osceola, Valencia College, Clerk of the Courts office, the City of St. Cloud, the Chamber of Commerce, Poinciana Area Council, Osceola School District, and Give Kids the World to promote the Library through presentations and conversations, and sign up members for Library cards. We are grateful for our partners and the opportunity to spend time with them championing Library resources and services.

Constitution Week

Through a collaboration with the Friends of the Library and the West Osceola Chapter of the Daughters of the American Revolution, all the libraries celebrated Constitution Week, September 17-23. The Friends purchased over 600 pocket versions of the US Constitution to give away at all libraries. Each library created a

book display with posters provided by the DAR. The West Osceola and Hart Memorial Library hosted book discussions of *Travels with Jorge: In Search of Washington and His Legacy* by Nathaniel Philbrick. Additionally, Hart offered the series Lectures in History about some of our most important historical documents and a storytime with a period costumed presenter.

Hispanic Heritage Month

This important cultural celebration kicks off September 15 and lasts through mid-October. Here a few of the ways the Library began its Hispanic Heritage celebrations:

- Sugar Skull Color Art @ St. Cloud
- Coco Interactive Movie @ Poinciana
- Mexican Paper Flower Bouquet @ West Osceola
- Baila Conmingo!/Dance with Me! @ BVL
- Cooking with Culture @ Hart Memorial
- Rapid Spanish @ Poinciana

New creative programming

The Library introduced new creative programming this month.

- Creation Station Art Shop: Kids shop for art supplies to make a masterpiece and learn the value of a dollar in the process
- Movie Lovers' Club: Explore a classic film while creating social connections.
- Plot Twist: True Crime Time: Join fellow amateur detectives to discuss (and maybe solve!) cold cases.
- Happy "Grand" Day!: Celebrating all the special "grands" in the family with a commemorative photo booth and bookmark.
- Intro to iPhone Photography: Learn to take pictures with your smartphone like a professional.
- Adult LEGO League: LEGOs can be a great stress-reducer, as explored in this adult-focused class.
- International Dot Day Celebration: On this day, "global celebration of creativity, courage and collaboration" occurs, based on the book *The Dot* by Peter Reynolds.
- What's Up at NASA: A NASA ambassador shares about missions and programs, like the International Space Station and the Mars Rover.



Above: Participants celebrated Hispanic Heritage Month at the BVL Library's Baila Conmigo!/Dance with Me! Program. **Below:** It was a "grand" day at the St. Cloud Library as grandparents and grandkids honored their special bond.





Above and right: Libraries celebrated Constitution Week with displays and pocket Constitution giveaways.



September is Library Card Sign-Up Month!



The Osceola Library System and local businesses are partnering up to make your library card the most powerful card in your wallet with deals offered all month.

Visit osceolalibrary.org/showyourcard for more details

the Osceola Library system

Above: Inserting ads into Toho Water Authority's monthly bills expands the Library's visibility.

Right: LibCal offers new ways to view the Library's event calendar and make reservations.

Hart Memorial Central Library - September - 2023

Time Zone: Eastern Time - US & Canada (change)

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
Aug 27	Aug 28	Aug 29	Aug 30	Aug 31	Sep 1	Sep 2
READbox All Day Event	READbox All Day Event	READbox All Day Event	READbox All Day Event	READbox All Day Event	All Day - Spice of the Month Club All Day Event	All Day Event
	Great Beginnings Storytime Little Room - HMC 11:00am	Library for All: Inclusive Activities for Adults Little Room - HMC 10:00am	CANCELED: Ocean Explorers Roseada Room - HMC 4:30pm	Here to Help! Community Support Sessions Room 107 - HMC 9:00am	R.I.S.E. Up Osceola: READ Bus 9:15am	All Day Event
			No Pressure Book Club Roseada Room - HMC 6:30pm	Sensory Playdate HMC Youth Homework Space - 2nd Floor, Little Room - HMC 9:30am	R.I.S.E. Up Osceola (formerly Learn 2 Read) Little Room - HMC 9:30am	