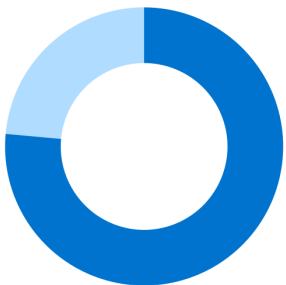
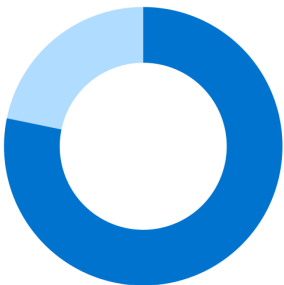








Quarterly Report 1st Quarter Fiscal Year 2025

Fiscal Year Oct. 2024 - Sept. 2025

Location	Print Circulation	Visitors	Programming
Hart Memorial	47,116	53,444	159 Events & Activities; 1,706 Participants
St. Cloud	66,592	29,626	164 Events & Activities; 5,768 Participants
Poinciana	26,285	27,283	141 Events & Activities; 2,985 Participants
Buenaventura Lakes	15,711	18,039	151 Events & Activities; 3,890 Participants
West Osceola	42,549	48,259	164 Events & Activities; 4,774 Participants
Kenansville	410	185	N/A
Narccossee	386	67	N/A
Reunion	224	43	N/A
Total	199,273	176,946	350 Events & Activities, 8,216 Participants

System Stats at a Glance

Total Circulation 260,650	Circulation  <div> Print 199,239 Digital 61,411 </div>	New Card Registration  <div> Cards 2,798 eCards 779 </div>
Holds Placed 17,425	Phone Calls to Call Center  11,533	TechCentral <div> Visits 1,121  3D Prints Processed 432 </div>
Study Room Uses 3,078	Room Reservations 1,026	Volunteering <div> Volunteers 185  Hours Donated 1,147 </div>
Notary Visits 126 	Reference Questions  36,010	Storytimes <div> Storytimes Held 208  Attendees 6,348 </div>

FY 2025 | Q1: October – December 2024

Activities & Highlights

October



Spooky Spooktaculars!

The Ghostbusters theme for West Osceola's Spooky Spooktacular was a huge hit with 355 people attending this after-hours family Halloween party. Filled with stories, crafts, and games, everyone came out in their best costumes for some tricks and treats. The Poinciana and Hart Memorial Libraries held a daytime, afterschool events that brought in 175 attendees, while the St. Cloud Library themed their evening event to "Book or Treat" with a sampling of crafts and games from Goosebumps, Ghostbusters, Harry Potter, Scooby Doo, and lots of spooky Halloween critters, with 201 people attending. The BVL Library's weekend event brought 82 trick-or-treaters to the Library. Spooky Spectaculars continues to be one of the most popular library programs as families look for safe, fun, and spooky Halloween adventures.



Hurricane Milton

Four Library staff members supported the Emergency Management team during Hurricane Milton. The staff were activated as part of the Citizens Information Center from October 7 to 11. Library staff contributed 260 hours of service answering nearly 3,000 calls about the pre-, during, and post-impact of the storm, including flood zone concerns, curfews, shelter locations, and debris pick-up. Library staff play a long-standing, essential role in ensuring that citizens have the information they need to make informed decisions about their safety and the safety of their families and belongings.

Staff Day for development and training

The Library closed on Monday, October 14, so Library staff could enjoy an annual day of training and team building. Kissimmee Police Department provided emergency response training, community groups like the Council on Aging and Park Place Behavioral relayed details of their important services, and staff learned hands-on the variety of programming available for the public.



Florida Author Fest

The Florida Author Fest returned to the St. Cloud Library, spreading out over the entire library and attracting 339 people. This event brings bestselling authors together for a chance for one-on-one conversations about writing and inspiration, plus get your book signed! 34



authors participated. A main attraction this year was animator and illustrator Matt Vogler who hosted an interactive, follow-along presentation on how to design characters.

November

Libraries as a voting hub

The West Osceola Library hosted early voting, one of 9 locations in the County. The West Osceola Library was the County's second busiest Early Voting location with 11,485 voters. The Poinciana, West Osceola, Buenaventura Lakes, and St. Cloud Libraries also served as polling locations.



Legacy Project

The Library launched the Legacy Project in partnership with Osceola History which loaned valuable artifacts reflecting the history of Osceola County. Osceola County became Florida's 40th county in 1887 and was a transportation hub for riverboats and the railroad and a hub for sugar, cattle, and lumber. The display, located at the Hart Memorial Library, documents Osceola's history and features pieces from Narcoossee, Osceola County Courthouse, Osceola High School, and more.



Digital Literacy grant award

The Library was awarded a \$10,000 grant from the Public Library Association to provide classes and workshops in the community to improve Digital Literacy. Using the PLA curriculum, the Library will hold more Spanish classes, night and weekend classes, and outreach to the senior community at four different facilities to provide basic training in using smartphones, the Internet, and MS Office.

December

Early Literacy interactive STEAM spaces

The Early Learning Coalition of Osceola County hosted a grand opening for the Hart Memorial Library's Early Learn Hub. The Early Learn Hub is an educational play space focused on STEAM learning and geared toward young children beginning their critical thinking and complex learning phases of development. The location is a "Plus" space which is the most immersive and enriching location of the Early Learn Hubs across Osceola County. The space welcomes up to eight people at a time to engage in self-directed play and is themed to nature and outdoor adventure. Along with the Early



Learn Hub, the Hart Memorial Library features a Toddler STEAM space and Teen/Family educational space also provided by the Early Learning Coalition, which received a grant from the State of Florida.

Holiday Events

The Library celebrated the winter holidays with unique programs for the whole family. In the TechCentral makerspace at the Hart Memorial Library, it was like stepping into a department store photography studio with the *Holly Jolly Holiday Photoshoot*. 30 families enjoyed a festive photo opportunity inspired by the season and left with a printed keepsake to frame and treasure.

For the kids and grownups, holiday parties brought reasons to celebrate:

- *Holiday Extravaganza* at the Hart Memorial Library
- *Whovillation Celebration* at the BVL Library
- *Polar Express Party* at the Poinciana Library
- *Jolabokaflod Celebration* at the St. Cloud Library

Santa took time from his busy schedule to read a story at *Storytime with Santa* at the BVL Library, delighting 77 kids and grownups.

A great year was capped off with a very special celebration, the Noon Year's Eve Dance Party at the St. Cloud and BVL Libraries where little ones (all 164 of them!) counted down to a mid-day ball drop.

