

Quarterly Report FY 2025 | Q3: April – June 2025

Hart Memorial

48,144 Print Circulation

> 58.820 Visitors

> > 183

Events & Activities

2,562 **Participants**

West Osceola

42,620 **Print Circulation**

> 34,180 Visitors

208 **Events & Activities**

> 4.885 **Participants**

St. Cloud

70,760 Print Circulation

> 32,250 Visitors

242 **Events & Activities**

5,294

Participants

Poinciana

27,191 Print Circulation

> **29.823 Visitors**

159 **Events & Activities**

> 3.008 **Participants**

Buenaventura Lakes

15,012 **Print Circulation**

20.062

Visitors

163

Events & Activities

4.423 **Participants**

Kenansville

329 **Print Circulation**

174 **Visitors**

Narccossee Locker

533

Print Circulation

72 **Visitors**

Reunion Locker

216 **Print Circulation**

56 **Visitors**

System Stats at a Glance

Total Check Outs 273,508



Items Added 8,627

Check Outs by Collection



Physical Items 202,532

eBooks, Audio, etc. 70,976

New Card Registration



Phone Calls to Call Center



Q 7,007

TechCentral

Visits 1.158 **3D Prints**

423

Volunteering **Volunteers**

244

Hours Donated 1.473

Room Use 3,235

Room Reservations 1,049

Reference Questions

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Notary Visits

189 🔄

Storytimes

Storytimes Held

242

Attendess

7,468



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Community Connections

Baby's First - (right) Through a partnership with Osceola Health Community Services, 100 kits containing a free book, literacy information, and a passport for a special gift when attending a Library storytime, were distributed to families upon their first baby check-up at an Osceola Health clinic.

Earth Day - This celebration, sponsored in part by the City of St. Cloud and held at the St. Cloud Library, featured environmental exhibitors, crafts for all ages, food trucks, eco-friendly presentations, tree giveaways, and a meet and greet with Sami the Sandhill crane. Nearly 1,000 people attended.





Mobile Museums of Tolerance - (left) The Library was the first public library in the state to host a month-long residency of this immersive experience from the Simon Wiesenthal Center. The bus features a presentation about understanding and confronting the effects of bigotry, antisemitism, prejudice, and the Holocaust, using historical and current examples, led by an experienced educator. 259 visited.

"Anti-Mug Shots" Puppetry Exhibit – (right) In support of a National Endowment for the Arts grant received by FGCU educator Dr. Tyler Fisher, the Library debuted an exhibition of puppets crafted by Osceola County Correctional inmates as part of a creative re-entry program to promote confidence and interviewing skills. The reception featured guests from Osceola County Corrections, Open Scene (creator of the puppetry kits), and others who helped facilitate workshops.





SENSES Park Family Day - (right) UCF CARD and PALS joined Library staff at SENSES Park for a fun family day and an opportunity to share stories and resources, play games, and raise awareness about Autism. 81 people participated.

Stakeholder & Staff Meetings - Several work sessions were held to gather ideas and input for the future of library services in Osceola County. A lively stakeholder session brought together leaders from local government, social services, nonprofits, and other Library partners to give meaningful insight into how libraries are being used and can be used in the future. The staff work session solicited valuable insight to



understand how best space and design can be navigated for library improvements. Both meetings will inform the upcoming Facilities Plan, which will guide Library development into the future.

Engaging Events & Classes

Anime After Hours

- (right) The second annual all-ages, after-hours event held at the BVL Library featured games, anime-inspired art, and a cosplay competition for the best dressed. 164 people attended.







Storytime Spotlight with Leisha Foss - The reigning Ms. Elegance Woman of Achievement joined storytime at the West Osceola Library to share her love of reading and community service.



Birds of Prey – (right) Supported by the St. Cloud Friends of the Library, this family program presented by the Falconry Adventures of Orlando gave 116 attendees an up-close educational encounter with raptors.



Summer Learning Kickoff – (below) With a gaming theme perfect for tons of fun learning activities, kids and adults got to *Level Up! At the Library*, starting in June. From life-sized board games and Library Survivor, to creating Tetris Magnets and Blockbuster Video Escape Rooms, thousands of attendees have kicked off a great summer. In addition to programs and events, adults and kids each have a reading challenge that will earn them book prizes and much more.







American Sign Language For Beginners - The Poinciana Library offered a recurring Monday night beginners workshop presented by Deaf instructors. 42 people attended.



Gardening with UF/IFAS - Classes focusing on composting, vegetable gardening, rain gardening, and meetings with the Master Gardeners presented by UF/IFAS Extension Services were a hit with budding gardeners at the St. Cloud and Hart Memorial libraries.

Author Talk: Disneyland on the Mountain - Special guest authors Greg Glasgow and Kathryn Mayer talked about Walt Disney's last unfinished project and the controversy surrounding it. 22 people attended this West Osceola program.

Hidden Secrets of Hyrule – Fans of the video game The Legend of Zelda flocked to the BVL Library for an afternoon of challenges, puzzles, games, and hidden secrets in this fun, hands-on family program. 22 people attended.

STEAMDivas GlowUp – (below) This program for school-age kids and teens is produced by a nonprofit whose aim is to close the gender gap in STEM fields by focusing on topics of interest to young women and girls. Their creative makeup chemistry and beauty science program at the Hart Memorial Library was attended by 32 people.







Collections & Services Updates

\$3000 Games Scholarship from TBLC - The Tampa Bay Library Consortium awarded a scholarship that will endow a brand new board and card game collection for all ages. Nearly 100 new games will be added for checkout as part of the Library of Things collection.

Mango Languages Superstar 2025 - This award is given to libraries with "high usage and a dedicated patron base." The Library has recorded nearly 60,000 interactions on Mango so far this fiscal year.

Lucky Day Collection - This collection is comprised of hot titles featured in book clubs and on social media that have seen high hold and checkout levels in our branches. Lucky Day is a browsing collection with a quick check-out period that gets the books back into the hands of the next eagerly awaiting reader!

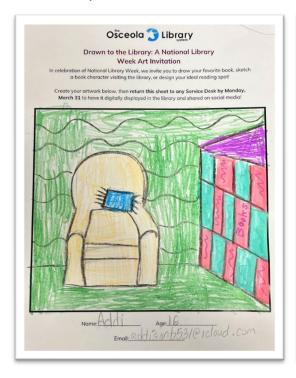


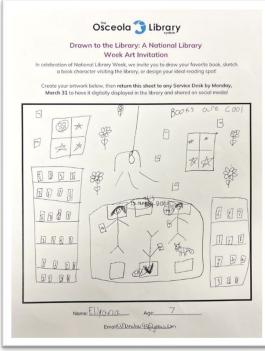
New Creative Technology – A Cricut AutoPress, EasyPress and Cricut3 are available for patrons to use at TechCentral and BVL Library. Several new LEGO Education SPIKE kits have been added to the Robotics Lab to teach coding, designing, and building robotic toys.

Stories of Impact

Florida Literacy Coalition Award - The Osceola Library System was presented with the Excellence in Education Award at the annual Florida Literacy Coalition. Two programs were celebrated: Library for All: Inclusive Activities for Adults and ESOL for Beginners. These programs highlight the need for tailored educational opportunities for adults, specifically those with intellectual or physical limitations or those just starting their journey learning the English language. The award "Honors an organization demonstrating achievement, innovation, leadership, or organizational excellence in support of adult basic education, literacy, and/or family literacy education in Florida" and came with a \$1000 prize.

National Library Week: Drawn to the Library - This year's theme invited patrons to illustrate what draws them to the library. The Library provided paper with a prompt to illustrate an image of what brings them library joy. The responses were published online and in the libraries on their TV displays and were reflective of the impact libraries and how the community values what their local library offers.





Overheard at the BVL Library:

"I love this library. I've been to tons of libraries, but this one is so homey and inviting. My kids always ask about coming here!"

Overheard at the West Osceola Library:

"I've had three different patrons tell me how excited they were to get books from the Lucky Day collection!"